Project Design Phase-II

Data Flow Diagram & User Stories

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| Date | 31 January 2025 |
| Team ID | LTVIP2025TMID50416 |
| Project Name | Heritage Treasures: An In-Depth Analysis of UNESCO World Heritage Sites in Tableau |
| Maximum Marks | 4 Marks |

# Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

# Diagram, timeline Description automatically generatedExample: [(Simplified)](https://developer.ibm.com/patterns/visualize-unstructured-text/)

**User Stories**

Use the below template to list all the user stories for the product.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **User Type** | **Functional Requirement (Epic)** | **User Story Number** | **User Story / Task** | **Acceptance criteria** | **Priority** | **Release** |
| Customer (Mobile user) | Registration | USN-1 | As a user, I can register for the application by entering my email | I can access my account / dashboard | High | Sprint-1 |
|  |  | USN-2 | As a user, I will receive confirmation email once I have registered for the application | I can receive confirmation email & click confirm | High | Sprint-1 |
|  |  | USN-3 | As a user, I can register for the application through Gmail |  | Medium | Sprint-1 |
|  | Login | USN-4 | As a user, I can log into the application by  entering email |  | High | Sprint-1 |
| Customer (Web user) | Dashboard | USN-5   |  | | --- | |  |  |  | | --- | |  | | As a web user, I can view my dashboard with recent activity | Dashboard loads with personalized data | Medium | Sprint-2 |
| Customer Care  Executive | Support Management | USN-6 | As a support agent, I can view and respond to user queries | Able to access and reply to support tickets | High | Sprint-2 |
| Administrator | User Management | USN-7 | As an admin, I can manage user accounts (activate, deactivate) | Admin can update user statuses in real time | High | Sprint-3 |